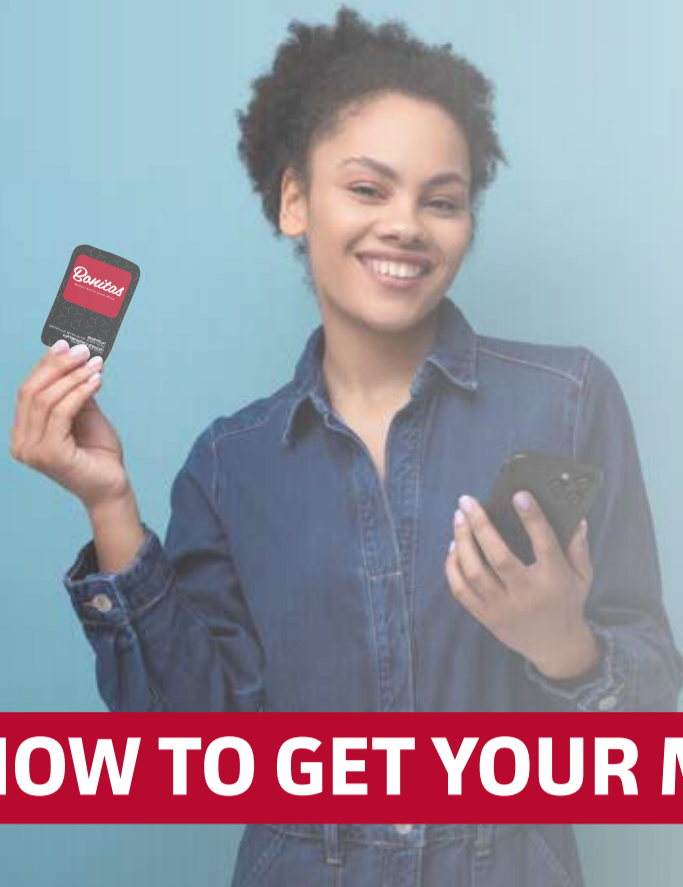


2024



HOW TO GET YOUR MEMBERSHIP CARD

When using the services of a healthcare provider, you are most likely to be asked to produce proof of membership (a membership card). Your Bonitas membership card contains all the necessary patient information needed by a healthcare provider to submit a claim to the Scheme.

THERE ARE VARIOUS WAYS MEMBERS CAN REQUEST THEIR BONITAS MEMBERSHIP CARD:



Digitally – This is probably the easiest and quickest way to get a membership card. Bonitas has an agreement with its network providers to accept digital membership cards. You can download your digital membership card directly from the Bonitas Member App, the Bonitas Member Zone or via our WhatsApp line.



Walk-in centres – Bonitas has walk-in centres situated in all provinces across South Africa which are equipped to print and issue cards. Visit your nearest Bonitas walk-in centre to have your membership card printed and issued on request.



Company – If your employer is registered as a paypoint with Bonitas, you may request your membership card through your HR.



Broker – If you have a broker assigned to your membership, you can speak to your broker to request your membership card on your behalf.



Mail – You can request Bonitas to mail your membership card. Bonitas relies on the Post Office for delivery of membership cards to the member's postal address, so there might be a delay when requesting a card to be mailed to you.